



Tailored Custodial Services

Marcis and Associates provides a tailored custodial service program to meet individual facility needs. We offer custodial staff or manage your in-house staff with the latest technology and techniques to deliver better cost efficiency while retaining the highest level of quality and responsiveness.

Aligning with Success

A service company is only as good as the people performing the services. Providing our people with the finest training available has been essential to our successful reputation but ultimately to our successful relationships.

We train in small groups allowing the instructors to work more closely with each custodian. Our training program includes audio, lectures, hands-on workshops and monthly in-service classes. All training is documented in each employee's file and our program does include necessary follow-up to determine whether employees are indeed practicing the Marcis trait.

The Marcis method of approach is designed to build a strong, stable organization within each facility. We achieve through effective communication at all levels, building confidence and trust among the employees, students and staff. Marcis creates a solid foundation on which to construct a high quality environmental and custodial organization.

The Management System

Our successful management system includes:

- A well-balanced workload
- A training and re-training program for all staff
- A Quality Assurance program and monitoring system
- Communication that forges a partnership between Marcis and Associates and each facility
- Periodic review of the department performances with each facility.

Our Goals

Our primary operating philosophy is guided by the goal of being acknowledged as the provider of quality services among its clients and peers. This is only possible by understanding and responding to client needs and operating as close to the client as possible.

Total integration of our quality identity with each managed facility means Marcis and Associates works to keep pace with ever-changing and improved technologies and materials. To most effectively service our clients our team is provided with all of the tools necessary for maximizing performance.

An Impressive Trait

Lets leave an impression together. Call Marcis and Associates today at 281-379-1953 or 1-866-379-1953. and we'll show you service that everyone should experience - *The Marcis and Associates Trait.*

